

General Terms & Conditions of Bianca is(s)t

Food Entertainment & Consulting

1. Reservation, cancellation & transfer policies

- Reservations can be cancelled for free 30 days prior to the class. Afterwards the fee cannot be refunded.
- If you cannot make it to your reserved class, you are welcome to send someone in your place.
- Cancellations are not refundable.
- Bianca is(s)t reserves the right to alter or cancel a class. If a class is cancelled for any reason a choice of rescheduling or full refund will be given.
- Minimum numbers apply to run classes. If minimum numbers are not met, the class will be cancelled. At least 48 hours' notice will be given and a choice of rescheduling or a full refund will be offered.
- If a class is cancelled due to circumstances beyond the control of Bianca is(s)t, Bianca is(s)t is not responsible for any costs, damages or expenses that you may suffer or incur.
- Please inform us of any dietary requirements when making a booking. Bianca is(s)t is not an allergen-free environment and while we will make every effort, we cannot accommodate dietary requirements in all cases.
- Gift vouchers cannot be refunded or redeemed for cash.
- Gift vouchers are valid for 12 months from date of purchase.

2. Class attendance

- Unless the class is specified as a children's class, unaccompanied class attendees must be 16 years of age or older. Children under 16 may attend accompanied by a responsible adult (1 adult per child).
- Photographs may be taken during the classes and used for marketing or promotional purposes. Photos of children will only be used by us with the consent of a parent or guardian. If you do not want us to use photos of you, please let us know.
- Classes will start on time. It is best to arrive 5 minutes early (no more than 10 minutes please) so that none of the class is missed.

Bianca is(s)t e.U.

UID# ATU69345425
IBAN: AT201420020012302283
BIC: EASYATWL

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- Bianca is(s)t instructors and staff reserve the right to refuse anyone who is intoxicated or behaving erratically, or exhibiting threatening or unruly behavior.

3. Release of liability

- When participating in a Bianca is(s)t class or event, whereby the student/participant will be in the presence of or using sharp or potentially dangerous kitchen utensils and appliances, the student releases, indemnifies and excludes Bianca Gusenbauer as Bianca is(s)t as trustee and its contractors and employees from any and all liability of any kind for any damage or injury incurred while attending or visiting Bianca is(s)t classes. The student/participant understands these terms and conditions and accepts the inherent risks of a kitchen environment when they make a full payment for a class or event.
- Bianca is(s)t will take all necessary care, but accepts no responsibility for the damage to or loss of property left in the venue prior to, during or after a class or event. Bianca is(s)t is not responsible for the loss or damage of personal items in any form.
- The student or event organiser may be held financially responsible for any damage to or loss of Bianca is(s)t property during the class or event.

4. Privacy

- The information provided to us will not be given to a third party without your consent or unless legally required.
- By booking a class or event, you are agreeing to let us contact you via e-mail and/or phone in regards to your booking.

Bianca is(s)t e.U.

UID# ATU69345425
IBAN: AT201420020012302283
BIC: EASYATW1

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